

Commissioning for quality

A Commissioning for Quality and Innovation (CQUIN) payment to a provider is a mechanism for incentivising quality improvement within NHS contracts. Setting a range of CQUINs with providers at critical points of the continence pathway will help resource and embed service redesign.

The NHS England (2015) Commissioning for Quality and Innovation (CQUIN): Guidance for 2015/16 sets out the Commissioning for Quality and Innovation (CQUIN) scheme for 2015/16. Where appropriate, this is to be offered by NHS commissioners to providers of healthcare services commissioned under an NHS Standard Contract. Whilst within the document these national CQUINs do not relate to continence, there are three CQUINs relating to bladder and bowel care should be based on recognised evidence. There are three CQUINs in the NHS Contract pick list relating to bladder and bowel:

- Improving Urinary Continence Care (find, assess, investigate and refer)
- Urinary Catheter Care
- Management of Faecal Incontinence.

For ease of reference, these three CQUINs are attached.

CQUINs can also be developed that encompass:

- establishment of case-finding questions e.g. 'Do you ever have problems getting to the toilet on time?'
- assessment of patients using three simple tests: urine test/ bladder/bowel diary and bladder scan
- assessment of all people for continence problems, over the age of 75 in primary care, at hospital admission and in the community setting
- the training of the domiciliary sector in simple assessment and the establishment of referral pathways, by community services.

The NHS England (2015) Commissioning for Quality and Innovation (CQUIN): Guidance for 2015/16 can be found here: <http://www.england.nhs.uk/wp-content/uploads/2015/03/9-cquin-guid-2015-16.pdf>